



# Center for the Advanced Study of Aging Services

SCHOOL OF SOCIAL WELFARE  
UNIVERSITY OF CALIFORNIA, BERKELEY

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**The Center for the Advanced Study of Aging Services conducts activities to improve services for California's elderly through research, education & collaboration. These activities are made possible through the generous support of the Kleiner Family Foundation and other donors.**

## Issue Highlights...

- Tribute to Eugene Kleiner
- Archstone Grant
- ASA/NCOA 2004 Conference
- Baby Leah
- Center Graduates
- Recent Publications

## Tribute to Eugene Kleiner

We dedicate this Newsletter to the memory of Eugene Kleiner, one of the founding fathers of Silicon Valley and a strong supporter of the Center for the Advanced Study of Aging Services.

Born 80 years ago in Vienna, Eugene and his family escaped to the United States following the German occupation of Austria in 1938. After serving in the United States Army during World War II, Eugene earned a B.S. in Mechanical Engineering from Brooklyn Polytechnic University and a Masters of Industrial Engineering from New York University. While still a student, he met and married Rose Wassertheil, who had escaped the German invasion of Poland in 1939. Four years later the family moved to California after Nobel Prize winner William Shockley recruited Eugene from Western Electric to join him and several other scientists and engineers to start Shockley Laboratories in Palo Alto. In 1957, those eight men, who became known as the "Fairchild Eight," broke away from Shockley and founded Fairchild Semiconductor, the first successful company to manufacture the silicon based transistor. This effort spawned the new industry which would eventually transform Santa Clara Valley into the Silicon Valley and was the basis for all of today's information technology.



Photo courtesy of Lisa Chanoff

Eugene subsequently left Fairchild to enter the world of venture capital. His venture capital partnership spawned more than 350 companies, including Compaq, Genetech, Tandem Computers, Sun, and Amazon. Eugene received an Honorary Doctorate of Engineering from Polytechnic University in 1989, was inducted into the Silicon Valley Business Hall of Fame, and in 2000 was named Outstanding Mechanical Engineer of the Century by Polytechnic University. Throughout his career he was a respected mentor and advisor to many.

Eugene's beloved wife Rose was a graduate of Berkeley's School of Social Welfare, and a leader in the field of geriatric case management. With Eugene's support, Rose founded Older Adult Care Management, and its innovative training subsidiary Personal Assistant Research and Development. Rose and Eugene understood the need to provide high quality training in gerontology for social workers and other aging services personnel, and the importance of cutting-edge research in order to develop effective services for older adults. With this in mind, Rose and Eugene helped the School of Social Welfare to develop the Center for the Advanced Study of Aging Services, and their Kleiner Family Foundation has provided critical support that has contributed to the Center's successes to date and has provided a firm foundation for the Center's future. Eugene and Rose have been good friends, and they will be missed. ◀

## Archstone Foundation Funds Family Caregiver Support Project

The Center is pleased to announce its receipt of generous funding from the Archstone Foundation to conduct a two-year study of family caregivers in California. This project will provide important information regarding the utilization and impact of caregiver support services, and will assist policymakers and program managers to improve services for California's caregivers.

The project will collect information from a randomly-selected sample of caregivers, including those who receive services and those who do not, who previously were identified in 2002 as part of a household survey in collaboration with the California Department of Aging (CDA). In particular, the project will: (1) examine whether local caregiver support programs meet caregivers' needs as those needs change over time; (2) identify barriers that inhibit service use or contribute to unmet needs, and recommend strategies for overcoming those barriers; (3) document the impact of service use for caregivers (e.g., better health & psychological well-being) and for care recipients (e.g., delayed institutionalization, less vulnerability to abuse or neglect, better end-of-life care); (4) examine the service needs of California's ethnically and racially diverse caregiver populations, and identify strategies for meeting those needs; (5) assess whether implementation of the National Family Caregiver Support Program (NFCSP) meets caregivers' needs and improves their knowledge of local caregiver support programs; and, (6) identify ways to improve the utility and effectiveness of the NFCSP.

This information will be invaluable for planners, policy-makers, and service providers, in California as well as the United States. Indeed, no other existing data source provides comprehensive information regarding caregiver needs and service utilization patterns, from a randomly-selected household sample of service users and non-users, representing the racial and ethnic diversity of California.

The project is being conducted in collaboration with an Advisory Group, consisting of key stakeholders and experts regarding the needs of caregivers. The Center and the Advisory Group met in early June to discuss earlier research findings and begin planning the early stages of the survey, as well as to develop recommendations for the implementation of the California Strategic Plan on Aging. As project findings become available, the Advisory Group will assist us to identify policy-relevant and programmatic recommendations and facilitate their implementation locally and statewide.

In addition to developing the follow-up survey and eliciting valuable input and recommendations from members of the Advisory Group, Center staff have been busy analyzing data from the California Statewide Survey of Caregivers, a telephone survey conducted in 2002 to elicit information from a random sample of California caregivers as part of an Interagency Agreement with the CDA. These telephone interviews were conducted in English and Spanish from the facilities of California State University, San Bernardino's Institute of Applied Research and Policy Analysis.

We also gathered information from 14 culture-specific caregiver focus groups held throughout California, including Vietnamese, Native American, Gay, and Korean groups. These focus groups identified a number of cross-cutting issues faced by minority caregivers. Focus groups also revealed a number of major barriers to service use among minority caregivers, including lack of knowledge and inadequate access to formal support services, as well as language barriers, discrimination, and a lack of financial resources.



## ASA/NCOA Conference 2004

The Center participated in the 2004 Annual Joint Conference of the American Society on Aging and the National Council on the Aging, which took place from April 14-17 in San Francisco, the home of ASA. The theme of this year's conference was "The Road Ahead: Taking the Journey Together."

Graduate student researchers and faculty at the Center collaborated to prepare workshops and sessions to discuss and present various issues and recent findings on family caregiving. The Center's presentations included "Family caregiving in California: Experiences across diverse racial and ethnic groups," "Conducting focus groups with culturally diverse family caregivers," and "Understanding formal services use among California caregivers," all of which are available at <http://cssr.berkeley.edu/aging>. More than 1,000 workshops, poster sessions, and symposia were scheduled over the course of the conference.

This year, the Center took the opportunity to host an exhibit booth to distribute information, reports, and updates about its recent caregiver and aging research, as well as to promote the University's gerontology program. Several gerontology students from the School of Social Welfare were encouraged to participate in the exhibit hall, where they were able to meet fellow colleagues and network with some of the 4,000 healthcare, social work, education, and business personnel who attended the conference. The Center would like to thank those who contributed to the success of the exhibit booth. ●



Nancy Giunta & Center Director Andy Scharlach



### Advisory Committee

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## Baby Leah

Congratulations to Teresa Dal Santo, our Senior Research Associate, and her newly born and second daughter, Leah Michelle Sarnoff. Leah was welcomed into the family on the morning of March 31, weighing in at 7 pounds, 10 ounces.



Though it has been tough at the Center without Teresa's guidance and humor, we expect her to be back in the office in early September to start off a great new academic year.

## Farewell, Graduates

On May 13th, the Center gathered to thank, congratulate, and say farewell to our graduating students. Plates of homemade waffles and scrambled eggs in hand, we presented Tapashi Bhattacharjee, Jill Nielsen, and Natasha Ong with UC Berkeley portfolio folders. We wish all our graduates the best of luck in their future endeavors and thank them for all of their ambitious and diligent work, and for waking up for meetings at 8:30 in the morning.



Kristen Gustavson with graduates Jill Nielsen & Natasha Ong

## Recent Publications and Presentations

The Center's staff and colleagues have been busy publishing and presenting their research findings. In addition to the publications listed below, more past reports are available at the Center's web site — <http://cssr.berkeley.edu/aging>.

Scharlach, A., & Robinson, B. (in review). The Consortium for Social Work Training in Aging: Schools of Social Work in partnership with county departments of Adult and Aging Services.

Scharlach, A., Dal Santo, T., & Mills-Dick, K. (in review). Assuring the quality of long-term care insurance benefits. *Journal of Aging & Social Policy*.

Giunta, N., Chow, J., Scharlach, A., & Dal Santo, T. (in press). Ethnic differences in family caregiving in California. *Journal of Human Behavior in the Social Environment*.

Kietzman, K., Scharlach, A., & Dal Santo, T. (2004). Local needs assessment and planning efforts for family caregivers: Findings and recommendations. *Journal of Gerontological Social Work*, 42(3/4).

Whittier, S., Scharlach, A., & Dal Santo, T. (2004). Availability of caregiver support services: Implications for implementation of the National Family Caregiver Support Program. *Journal of Aging and Social Policy*, 17(1).

Scharlach, A., Chow, J., & Giunta, N. (2004, April). *Family caregiving in California: Experiences across diverse racial and ethnic groups*. Presented at the 2004 Joint Conference of the ASA and the NCOA, San Francisco, CA.

Scharlach, A., & Kellam, R. (2004, April). Conducting focus groups with culturally diverse family caregivers. Presented at the 2004 Joint Conference of the ASA and the NCOA, San Francisco, CA.

Scharlach, A., Chow, J., Fox, P., Dal Santo, T., Giunta, N., & Nielsen, J. (2004, April). Understanding formal services use among California caregivers. Presented at the 2004 Joint Conference of the ASA and the NCOA, San Francisco, CA.

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